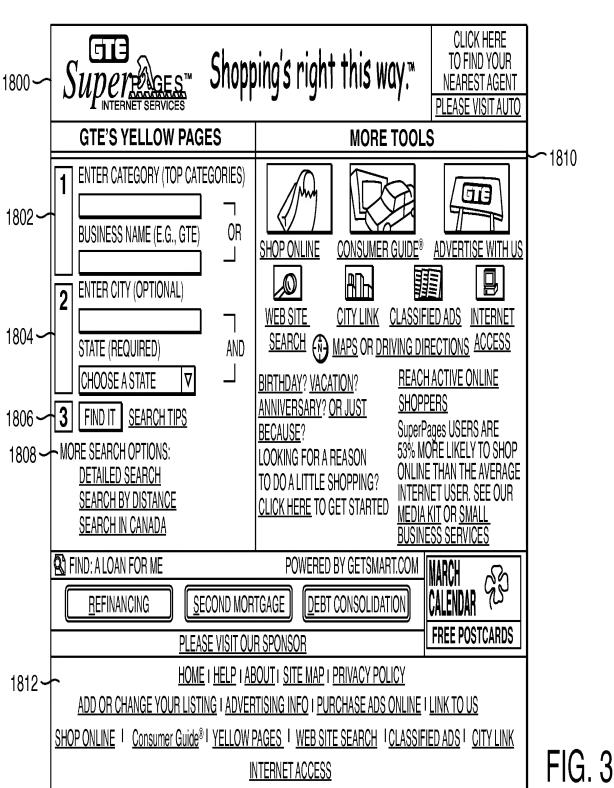


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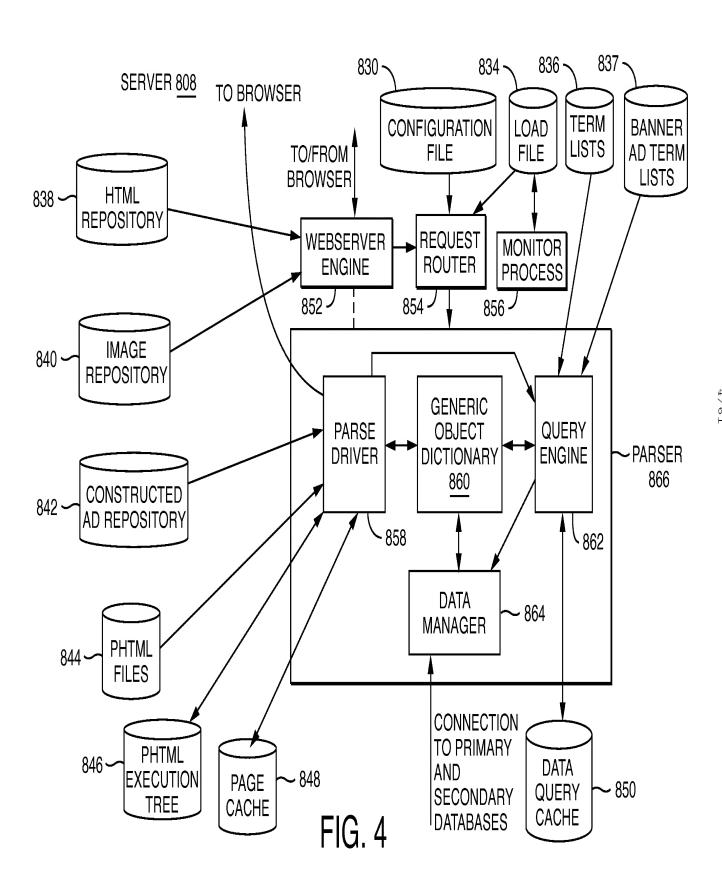
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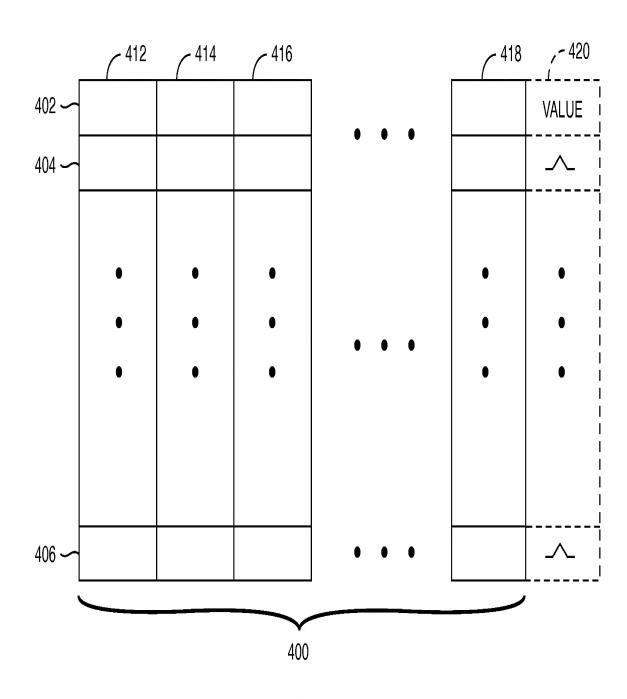


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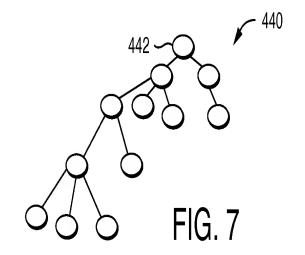
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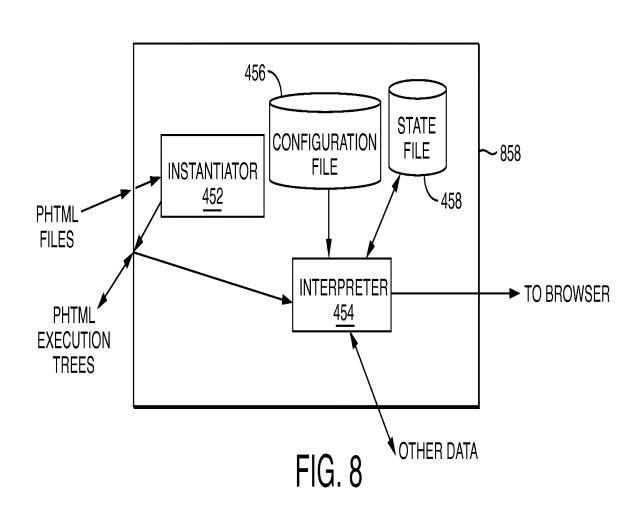
FIG. 5

					430	
		CATEGO	ORIES			
	0 ₁₁	0 ₁₂	0 ₁₃	0 ₁₄		o _{1n}
	0 ₂₁	022	0 ₂₃	0 ₂₄		o _{2n}
LISTINGS	•	•	•	•		
	O _{m1}	O _{m2}	O _{m3}	O _{m4}		O _{mn}

FIG. 6

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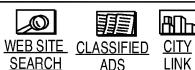
- 1820













ADS



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TOP CATEGORIES

SEARCH OPTIONS: SIMPLE SEARCH DETAILED SEARCH SEARCH BY DISTANCE SEARCH IN CANADA **HELP:** JUMP TO HELP PAGE

THE MOST FREQUENTLY USED CATEGORIES ARE LISTED BELOW. TO SELECT A CATEGORY, SIMPLY CLICK ON IT AND YOU WILL BE RETURNED TO A SEARCH FORM WITH THE CATEGORY FIELD FILLED IN.

ABCD EFGHI JKLMNO PQRS TUVWXYZ

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BAKERS BALLOONS BANKS BANQUET ROOMS **BARBERS BARS**

BASEBALL BEAUTY SALONS BED & BREAKFASTS BEEPERS

BEER **BICYCLES BOATS BOOKS BOWLING**

BRIDAL SHOPS BUILDERS

BUILDING MATERIALS

BUSES

FIG. 9

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CANDLES CANDY COCKTAIL LOUNGES COFFEE & TEA

CARPETSCOLLECTION AGENCIESCARSCOLLEGES & UNIVERSITIES

<u>CASINOS</u> <u>COMICS</u>

CATALOG SHOPPINGCOMMERCIAL PRINTINGCATERERSCOMMUNICATIONSCATS & DOGSCOMPUTERSCELL PHONESCONDOMINIUMSCEMETERIESCONSULTANTS

CHAMBERS OF COMMERCE CONTRACTORS

<u>CHEMICALS</u> <u>CONVENIENCE STORES</u>

CHILD CARECONVENTIONSCHINESE FOODCOPYINGCHIROPRACTORSCOSMETICSCHURCHESCOUNSELINGCIGARS & CIGARETTESCRAFTS

CITY GOVERNMENT CREDIT UNIONS

<u>DANCE COMPANIES</u> <u>DEPARTMENT STORES</u>

DANCE INSTRUCTION
DATA PROCESSING
DOGS & CATS

<u>DELIVERY SERVICES</u> <u>DOLLS</u>

<u>DENTISTS</u> <u>DRY CLEANERS</u>

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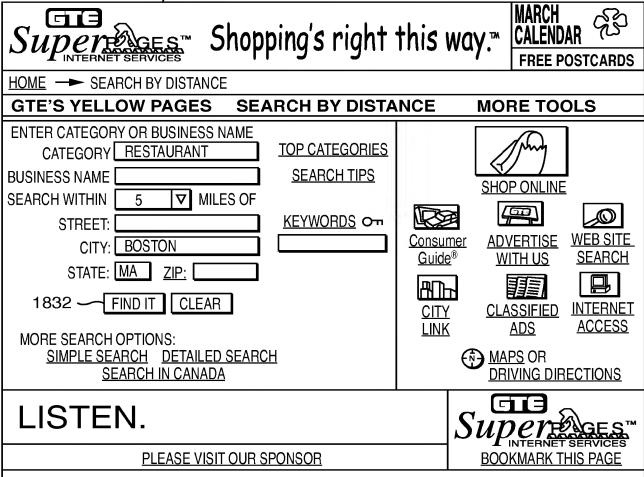
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___1830 ____



HELPFUL HINTS

USE THIS SEARCH BY DISTANCE FORM TO SEARCH FOR BUSINESSES WITHIN A CERTAIN DISTANCE OF A LOCATION YOU SPECIFY.

FOR EXAMPLE, YOU MIGHT WANT TO SEARCH FOR RESTAURANTS WITHIN 2 MILES OF YOUR HOME. ENTER RESTAURANTS IN THE CATEGORY FIELD, CHOOSE 2 FROM THE PULL-DOWN MENU, FILL IN YOUR STREET ADDRESS, CITY, AND STATE, AND THEN PRESS THE FIND IT BUTTON.

THE RESULTS WILL BE DISPLAYED BY DISTANCE, WITH THE CLOSEST BUSINESSES PRESENTED FIRST. EACH BUSINESS LISTING WILL INCLUDE THE DISTANCE IN MILES FROM THE REFERENCE LOCATION THAT YOU PROVIDED.

- IF YOU ENTER A STREET ADDRESS, THE DISTANCE WILL BE MEASURED FROM THAT SPECIFIC LOCATION.
- IF YOU ENTER JUST A CITY AND STATE, OR JUST A STATE AND ZIP CODE, THE DISTANCE WILL BE MEASURED FROM THE GEOGRAPHICAL CENTER OF THE CITY OR ZIP CODE AREA, RESPECTIVELY.

FOR MORE INFORMATION, CLICK ON SEARCH TIPS.

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MAPQMEST =

TRAVELING SOON?

<u>HOME</u> → <u>DISTANCE SEARCH</u> → CATEGORIES

MATCHING CATEGORIES 1587 LISTINGS IN 24 CATEGORIES **HELP**

VIEW BUSINESSES RELATED TO "RESTAURANTS":

EATING PLACES (17)

FISH & CHIPS (2)

FRENCH RESTAURANTS (8)

GREASE TRAPS (CLEANING SERVICE) (2)

GREEK RESTAURANTS (5)

INDIAN RESTAURANTS (8)

IRISH RESTAURANTS (2)

ITALIAN RESTAURANTS (49)

KOSHER RESTAURANTS (3)

MIDDLE EASTERN RESTAURANTS (4)

ORIENTAL RESTAURANTS (4)

RESTAURANT DESIGN & PLANNING SERVICE (1)

RESTAURANT EQUIPMENT & SUPPLIES (WHOLESALE) (25)

RESTAURANT EQUIPMENT & SUPPLIES - MANUFACTURERS (5)

RESTAURANT EQUIPMENT - REPAIRING & SERVICE (7)

RESTAURANT INFORMATION & REFERRAL SERVICE (1)

RESTAURANT MANAGEMENT (9)

RESTAURANTS (1403)

RESTAURANTS - DELIVERY & INFORMATION (1)

RESTAURANTS - FOODS DELIVERY (1)

SEAFOOD RESTAURANTS (12)

SPANISH RESTAURANTS (5)

<u>VIETNAMESE RESTAURANTS</u> (4)

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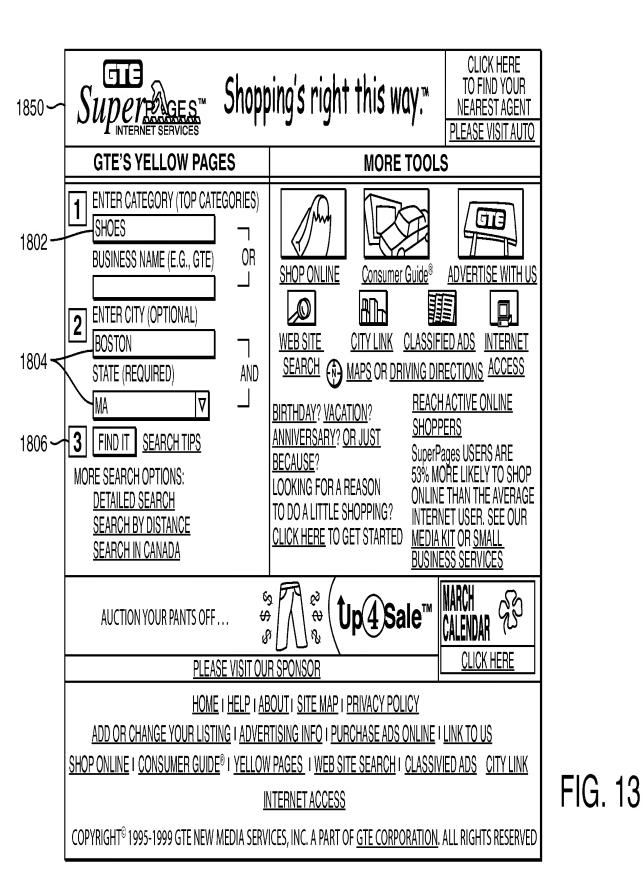
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\$9.95 PER MONTH

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154 LISTINGS IN **13** CATEGORIES HELP

VIEW BUSINESSES RELATED TO "SHOES":

SHOE & BOOT REPAIRING (30)

SHOE FINDINGS & SUPPLIES (WHOLESALE) (2)

SHOE LACES (1)

SHOE SHINING (1)

SHOE SHINING EQUIPMENT & SUPPLIES (1)

SHOE STORE SUPPLIES (1)

SHOES - CUSTOM MADE (2) 1862

SHOES - MANUFACTURERS (3)

SHOES - MANUFACTURERS SUPPLIES (MANUFACTURERS) (1)

SHOES - MANUFACTURERS - WOMENS (2)

SHOES - ORTHOPEDIC (3)

SHOES - RETAIL (101)

SHOES - WHOLESALE (6)

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FIG. 14

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HOME → CATEGORIES → RESULTS

SHOES - CUSTOM MADE (1-2 OF 2) CLICK (INFO) OR BUSINESS NAME FOR MAP AND MORE INFO

BUY A MAILING LIST FOR THIS BUSINESS CATEGORY GTE SHOP ONLINE: SHOP FOR FASHION ONLINE

ALL LISTINGS

HANGER PROSTHETICS & ORTHOTICS 1505 COMMONWEALTH AVE. FL2, BRIGHTON, MA 02135 (617) 787-1147

FAX#

PEDI-MAC SHOE COMPANY 59 TEMPLE PLACE, BOSTON, MA 02111 (617) 542-0992 FAX#

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FIG. 15

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ADD OR CHANGE YOUR LISTING

ENTER THE TELEPHONE NUMBER OF YOUR BUSINESS TO:

- CREATE A FREE BASIC BUSINESS LISTING.
- UPDATE YOUR LISTING.
- PURCHASE ONE OF THE ADVERTISING OPTIONS SHOWN BELOW

1882-

YOUR BUSINESS TELEPHONE NUMBER:

817

832

5000

LOOK UP MY BUSINESS

GTE Create-A-SiteSM ONE PAGE WEBSITE

REACH POTENTIAL CUSTOMERS WITH AN EYE-CATCHING FULL-COLOR WEBPAGE! YOUR GTE Create-A-SiteSM WEBPAGE INCLUDES:

- SEVERAL DIFFERENT DESIGN TEMPLATES THAT ALLOW YOU TO QUICKLY AND EASILY DESIGN YOUR WEBPAGE IN THE LAYOUT BEST SUITED FOR YOUR BUSINESS.
- ABILITY TO EMPHASIZE YOUR BUSINESS' KEY SELLING POINTS, PRODUCTS AND SERVICES.
- PLACEMENT IN THE ADVERTISERS SECTION IN UP TO FIVE YELLOW PAGES CATEGORIES OF GTE'S SuperPages® SERVICE.
- A UNIQUE WEB ADDRESS ('URL') WHICH YOU CAN FEATURE ON YOUR PRINT ADVERTISING AND BUSINESS CARDS, SO THAT POTENTIAL AND CURRENT CUSTOMERS CAN FIND YOUR **BUSINESS ON THE WEB!**
- ABILITY TO UPDATE YOUR WEBPAGE ANYTIME YOU DESIRE.
- ONLY \$40 A MONTH.

FACTFILE (INCLUDES SILVER HOTLINK)

- A FACTFILE GIVES YOUR LISTING PRIORITY PLACEMENT WHICH PLACES YOUR IN OUR SPECIAL ADVERTISERS SECTION, AHEAD OF BUSINESSES WHO AREN'T ADVERTISERS.
- WITH A FACTFILE, YOUR CUSTOMERS CAN LEARN THE DETAILS ABOUT YOUR BUSINESS. INCLUDING THE BRANDS OR SERVICES YOU OFFER AND YOUR BUSINESS HOURS, PLUS MUCH MORE!
- CUSTOMER CAN ALSO FIND YOUR BUSINESS ON SUPERPAGES BY SEARCHING FOR KEYWORDS IN YOUR FACTFILE.
- ONLY \$25 A MONTH

FOR MORE INFORMATION AND SAMPLES. CLICK HERE.

HOTLINK

GOLD

YOUR HOTLINK (URL ADDRESS) TO YOUR WEBSITE WILL APPEAR WITH YOUR BUSINESS LISTING IN THE SUPERPAGES YELLOW PAGES DIRECTORY. AND IF YOU PURCHASE A PLATINUM GOLD OR SILVER HOTLINK YOUR HOTLINK AND BUSINESS LISTING WILL APPEAR IN A PROMINENT POSITION IN THE ADVERTISERS SECTION! CHOOSE ONE OF THE FOUR ATTRACTIVE **OPTIONS BELOW:**

- PLATINUM RISE AHEAD OF THE PACK. A SMART WAY TO FOCUS ATTENTION ON YOUR BUSINESS FOR JUST \$80 PER MONTH.
- APPEAR AHEAD OF SILVER AND BASIC WEBLINKS. ONLY \$45 PER MONTH.

1883

1880 -

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SILVER
 AN ECONOMICAL SOLUTION, APPEAR

IN

OUR ADVERTISERS SECTION FOR JUST \$20 PER MONTH.

BASIC
 ADD YOUR COMPANY'S WEBSITE LINK
 TO YOUR BASIC LISTING IN OUR
 YELLOW PAGES. A LOW \$5 PER MONTH.

FOR MORE INFORMATION AND SAMPLES, CLICK <u>HERE</u>.

MORE ADVERTISING OPTIONS

YOU CAN ENHANCE YOUR BASIC LISTING IN OTHER WAYS, TOO, INCLUDING:

- GTE SuperSite(SM) WEBSITE
- DISPLAY ADS
- COUNTY BUY
- MULTI-CITY
- BANNER ADS

CALL 1-800-376-0484 FOR INFORMATION ABOUT THESE ADDITIONAL ADVERTISING OPTIONS.

FOR ASSISTANCE, PLEASE CONTACT GTE SuperPages CUSTOMER CARE AT 1-800-428-8722 DURING BUSINESS HOURS (7:30 A.M. - 6:00 P.M. CST, M-F)

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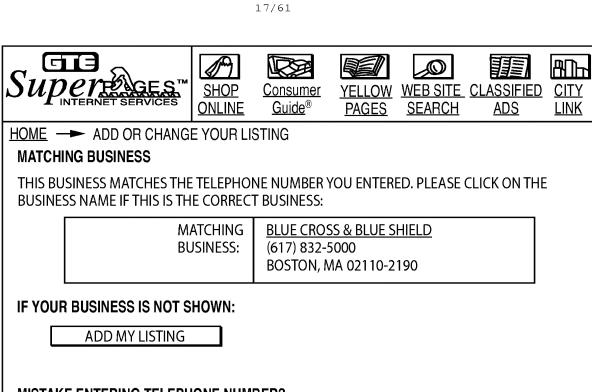
FIG. 17

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MISTAKE ENTERING TELEPHONE NUMBER?

IF (617) 832-5000 IS NOT THE CORRECT TELEPHONE NUMBER FOR YOUR BUSINESS, PLEASE ENTER THE CORRECT NUMBER HERE:

TRY AGAIN:	
THEN CLICK:	LOOK UP MY BUSINESS

FOR ASSISTANCE, PLEASE CONTACT GTE SUPERPAGES CUSTOMER CARE AT 1-800-428-8722 DURING BUSINESS HOURS (7:30 A.M. - 6:00 P.M. CST, M-F)

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BLUE CROSS & BLUE SHIELD

(617) 832-5000 BOSTON, MA 02110 **MODIFY THIS BASIC LISTING**

NEXT STEP:

- CHOOSE A PRODUCT BELOW.
- MODIFY YOUR LISTING INFORMATION.

ENHANCE YOUR LISTING WITH THESE AFFORDABLE SUPERPAGES ADVERTISING OPTIONS:

PRODUCTS AVAILABLE ONLINE				
PRODUCT	DESCRIPTION	PRICE		
CREATE-A-SITE:	REACH POTENTIAL CUSTOMERS WITH AN EYE-CATCHING FULL-COLOR WEBPAGE! YOUR GTE Create-A-Site SM WEBPAGE INCLUDES: • SEVERAL DIFFERENT DESIGN TEMPLATES THAT ALLOW YOU TO QUICKLY AND EASILY DESIGN YOUR WEBPAGE IN THE LAYOUT BEST SUITED FOR YOUR BUSINESS. • ABILITY TO EMPHASIZE YOUR BUSINESS KEY SELLING POINTS, PRODUCTS AND SERVICES. • PLACEMENT IN THE ADVERTISERS SECTION IN UP TO FIVE YELLOW PAGES CATEGORIES OF GTE'S SuperPages® SERVICE. • A UNIQUE WEB ADDRESS ('URL') WHICH YOU CAN FEATURE ON YOUR PRINT ADVERTISING AND BUSINESS CARDS, SO THAT POTENTIAL AND CURRENT CUSTOMERS CAN FIND YOUR BUSINESS ON THE WEB! • ABILITY TO UPDATE YOUR WEBPAGE ANYTIME YOU DESIRE. CREATE YOUR ONE PAGE WEBSITE	ORDER \$40 PER MONTH		
FACT FILE:	 A FACTFILE GIVES YOUR LISTING PRIORITY PLACEMENT WHICH PLACES YOU IN OUR SPECIAL ADVERTISERS SECTION, AHEAD OF BUSINESSES WHO AREN'T ADVERTISERS. WITH A FACTFILE, YOUR CUSTOMERS CAN LEARN THE DETAILS ABOUT YOUR BUSINESS, INCLUDING THE BRANDS OR SERVICES YOU OFFER AND YOUR BUSINESS HOURS, PLUS MUCH MORE! CUSTOMERS CAN ALSO FIND YOUR BUSINESS ON SUPERPAGES BY SEARCHING FOR KEYWORDS IN YOUR FACTFILE. FOR MORE INFORMATION AND SAMPLES, CLICK HERE. 			

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PLATINUM HOTLINK:	ADD A HOTLINK TO YOUR COMPANY'S WEBSITE IN YOUR LISTING, AND ALSO APPEAR NEAR THE TOP OF THE ADVERTISERS SECTION.	ORDER \$80 PER MONTH		
	FOR MORE INFORMATION AND SAMPLES, <u>CLICK HERE</u> .			
GOLD HOTLINK:	ADD A HOTLINK TO YOUR LISTING, AND APPEAR IN THE ADVERTISERS SECTION ABOVE CREATE-A-SITE AND FACTFILE ADVERTISERS.	ORDER \$45 PER MONTH		
	FOR MORE INFORMATION AND SAMPLES, <u>CLICK HERE</u> .			
SILVER HOTLINK:	ADD A HOTLINK TO YOUR LISTING, AND APPEAR IN THE ADVERTISERS SECTION.	<u>ORDER</u> \$20 PER MONTH		
	FOR MORE INFORMATION AND SAMPLES, <u>CLICK HERE</u> .			
BASIC HOTLINK:	ADD A HOTLINK TO YOUR BASIC LISTING.	<u>ORDER</u> \$5 PER		
	FOR MORE INFORMATION AND SAMPLES, <u>CLICK HERE</u> .	MONTH		
MODIFY YOUR EXISTING INFORMATION 1890				
BASIC LISTING:	YOU CAN <u>MODIFY</u> YOUR BASIC LISTING INFORMATION (BUSINESS PHONE NUMBER, ADDRESS, E-MAIL, AND CATEG	ORIES)		

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YOUR CURRENT LISTING INFORMATION

YOUR BUSINESS APPEARS AS:

Blue Cross & Blue Shield 100 Summer Street FL2, Boston, MA 02110-2190

(617) 832-5000 FAX: (617) 832-3353 (800) 258-2226

(800) 253-5210

CUSTOMERS CAN FIND YOU BY SEARCHING IN THESE CATEGORIES:

INSURANCE

YOU MAY:

CHANGE YOUR BUSINESS INFORMATION

CHANGE YOUR CATEGORIES

FOR ASSISTANCE, PLEASE CONTACT GTE SUPERPAGES CUSTOMER CARE AT 1-800-428-8722 DURING BUSINESS HOURS (7:30 A.M. - 6:00 P.M. CST, M-F)

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FIG. 21

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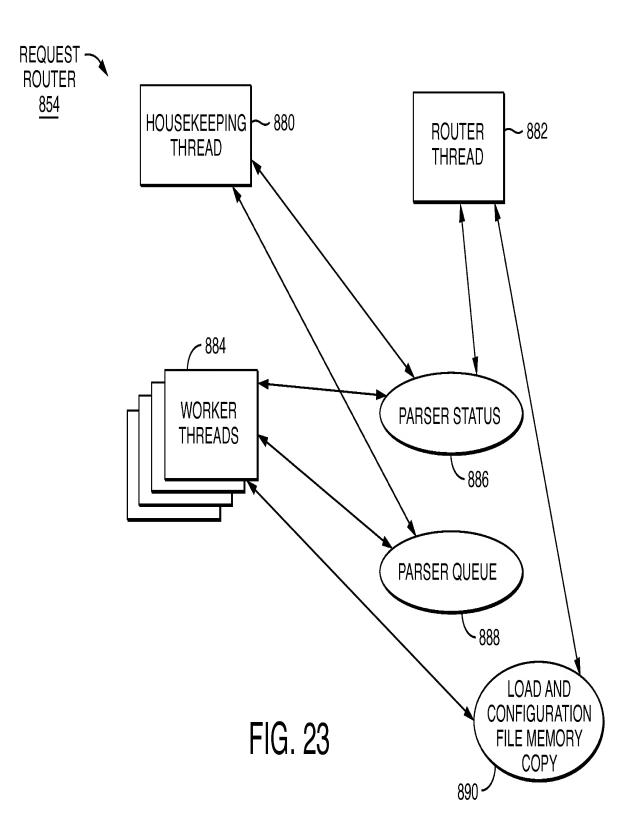
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HOME → ADD OR CHANGE YOUR LISTING					
ENTER OR UPDATE YOUR BUSINESS INFORMATION					
ENTER THE BUSINESS INFORMATION FOR YOUR LISTING, OR MODIFY THE PREVIOUSLY ENTERED INFORMATION					
FIELDS O MARKED ARE REQU	JIRED AS PART OF YOUR LISTING.				
BUSINESS INFORMATION					
BUSINESS NAME:	Blue Cross & Blue Shield				
	(USE NORMAL CAPITALIZATION E.G. GTE SuperPages, NOT GTE SUPERPAGES)				
BUSINESS PHONE:	O (617) 832 5000				
	(EITHER BUSINESS PHONE OR TOLL FREE PHONE IS REQUIRED.)				
TOLL FREE PHONE:	○ (800 ▽) 253 5210 EXT.				
	DESCRIPTION:				
	(E.G. 24-HOUR MAIL ORDER)				
ALTERNATE PHONE:	(800) 258 2226 EXT.				
	DESCRIPTION:				
BUSINESS FAX:	(617) 832 3353				
STREET ADDRESS:	O 100 Summer Street FL 2				
	(SPELL OUT ALL WORDS IN THE ADDRESS. FOR EXAMPLE, USE NORTHEAST, AVENUE AND BOULEVARD INSTEAD OF NE, AVE., AND BLVD.)				
CITY AND STATE:	Boston, Massachusetts				
	CITY AND STATE WILL BE AUTOMATICALLY SELECTED BASED ON YOUR ZIP CODE. (WE USE THE STANDARD				
	<u>USPS</u> DATABASE)				
ZIP (5 OR 9 DIGITS):	Q 02110 2190				
E-MAIL:					
	SUBMIT INFORMATION CLEAR				

FIG. 22



Title: TARGETED BANNER ADVERTISEMENTS
App. No.: 09/282,764, Atty. Docket No.: 99-808
Contact Name: Joe Palmieri (908) 559-5607
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Title: TARGETED BANNER ADVERTISEMENTS

App. No.: 09/282,764, Atty. Docket No.: 99-808

Contact Name: Joe Palmieri (908) 559-5607

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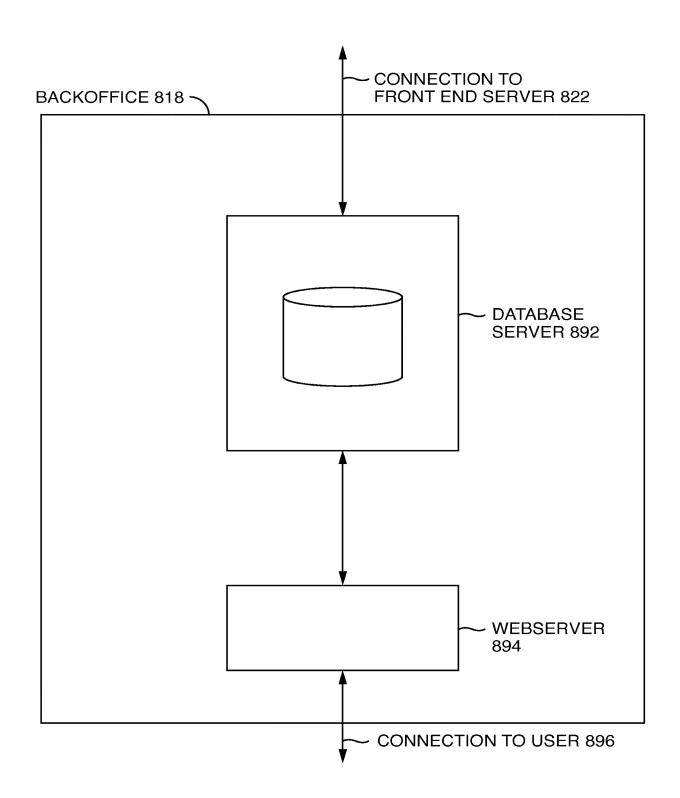


FIG. 24

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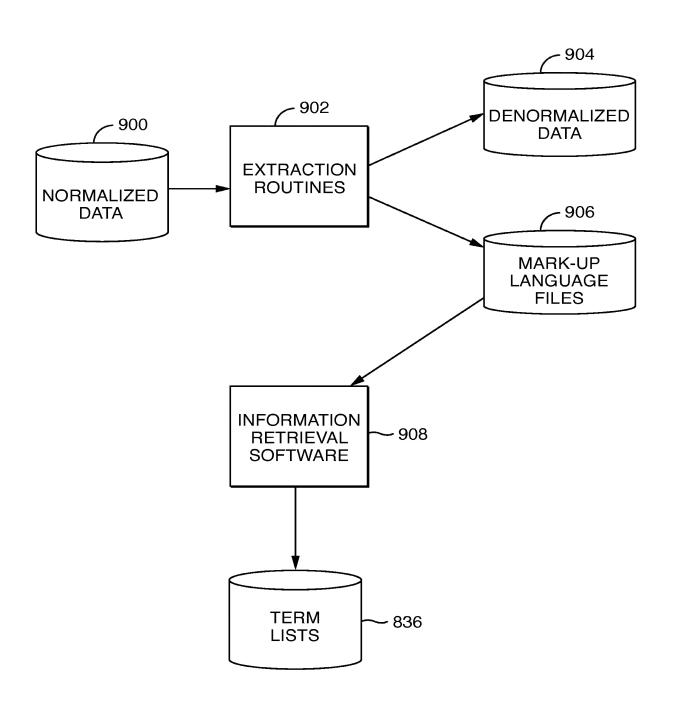


FIG. 25

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NORMALIZED DATA

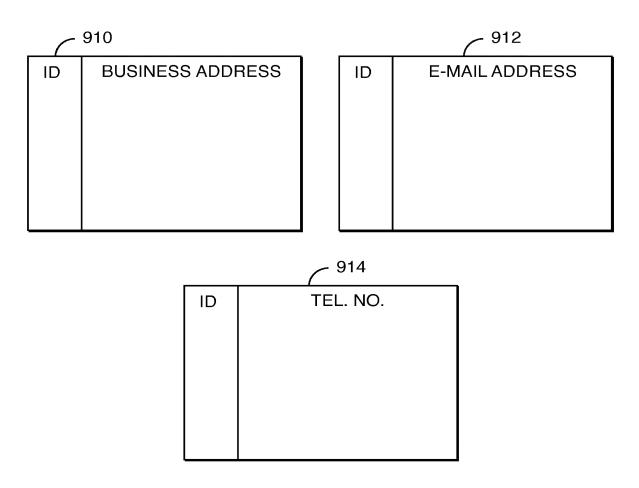
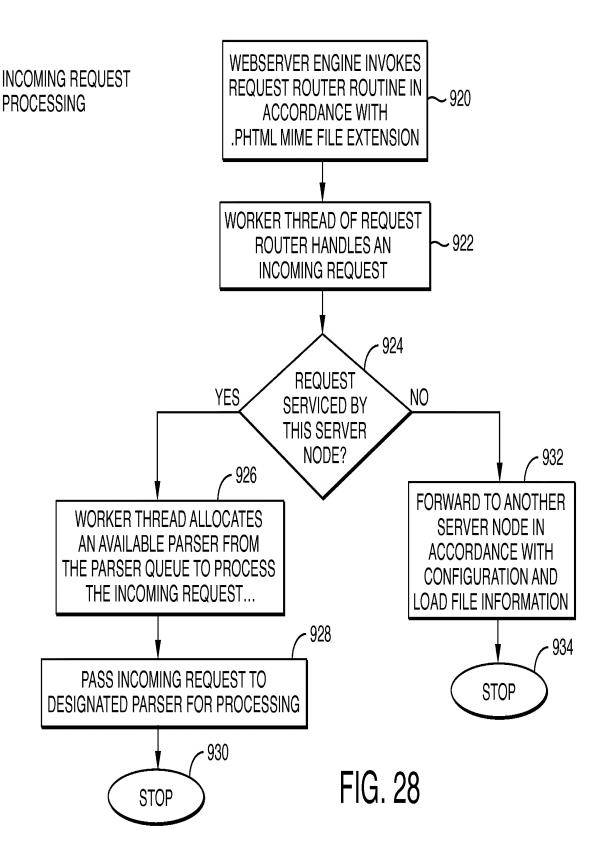


FIG. 26

ID BUSINESS ADDRESS E-MAIL TEL. NO.

FIG. 27



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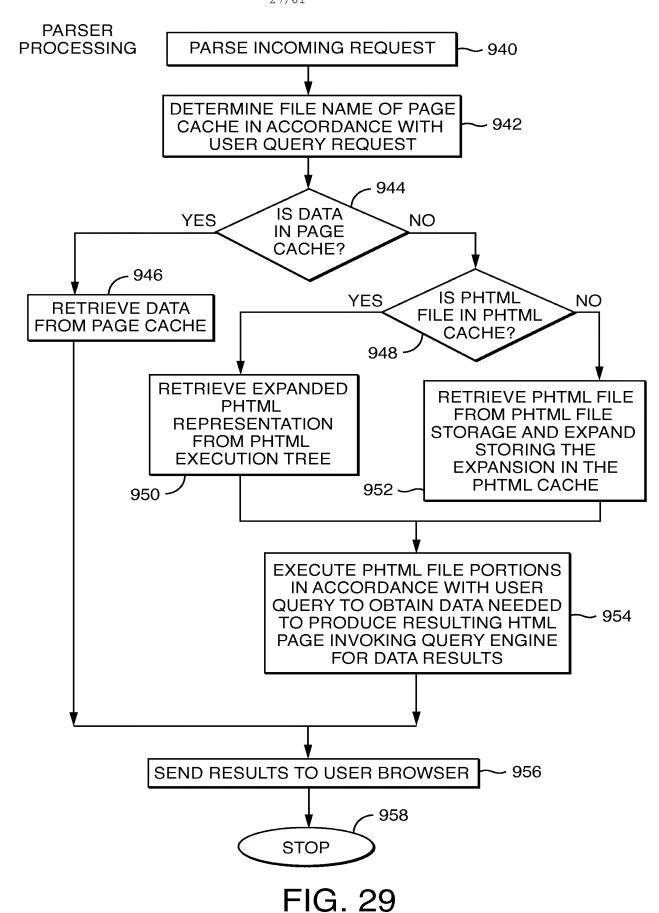
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QUERY ENGINE PROCESSING

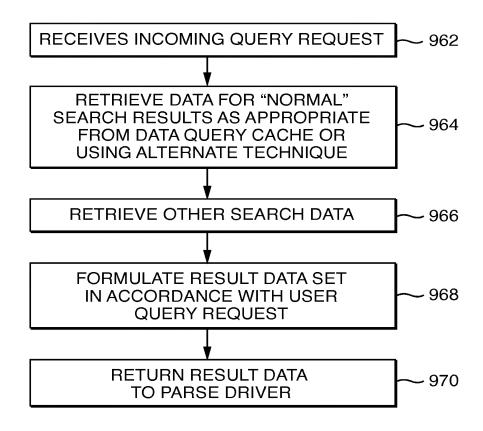


FIG. 30

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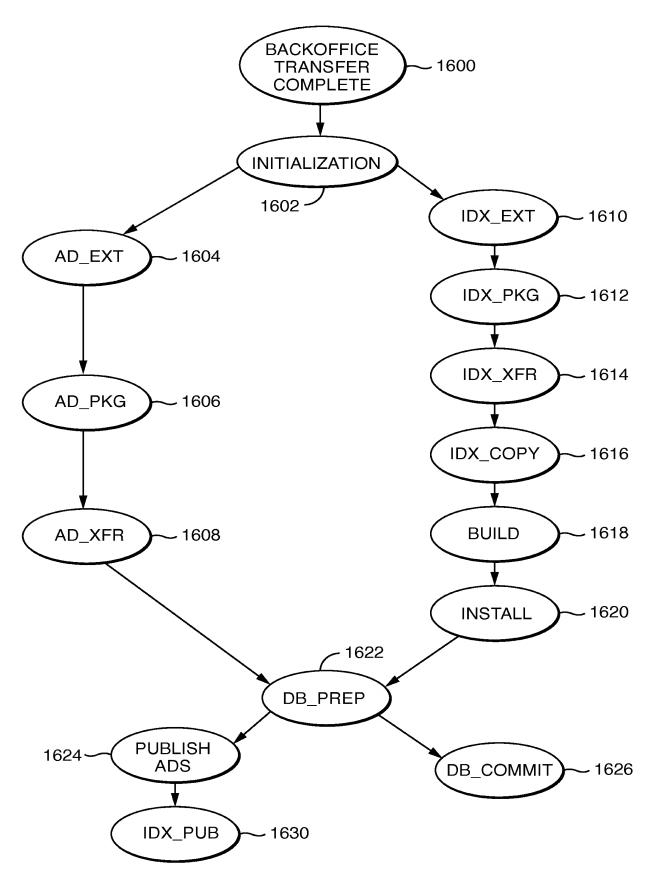
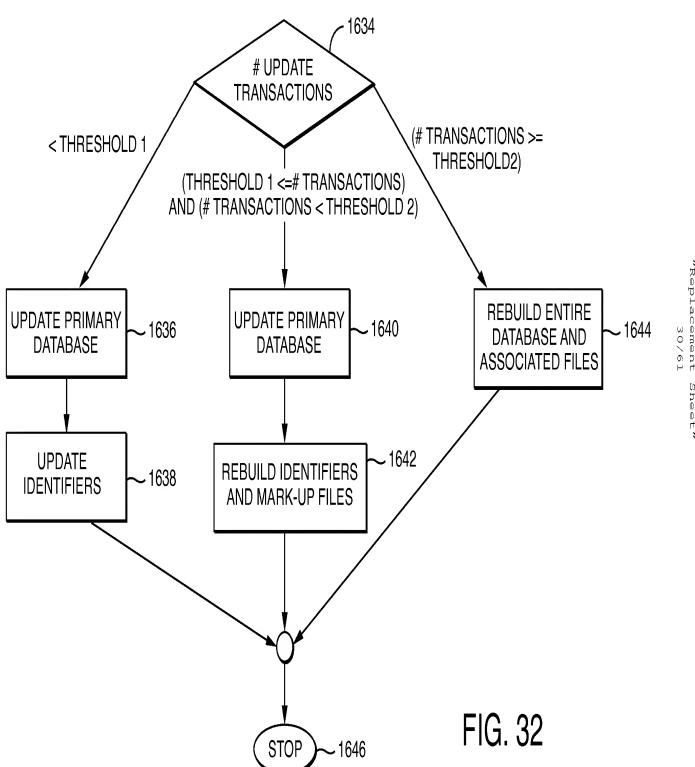


FIG. 31



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"MA" AND "RESTAURANTS" AND "FLOWERSHOPS"

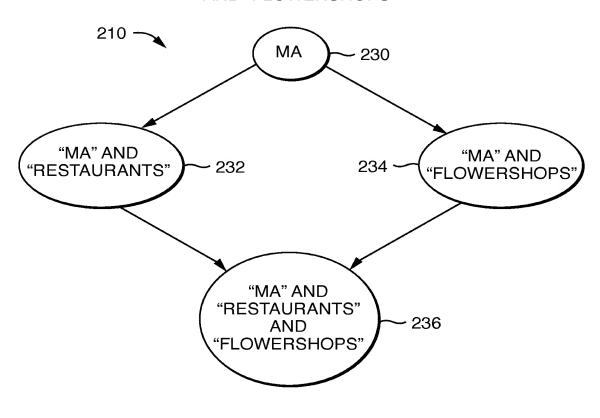


FIG. 34

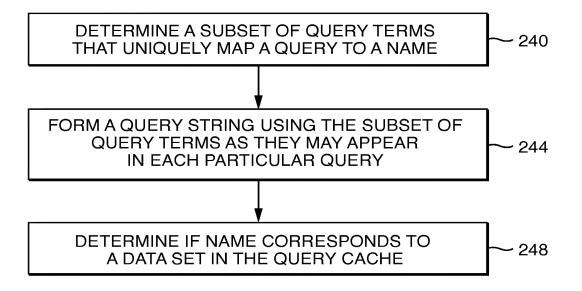


FIG. 35

Title: TARGETED BANNER ADVERTISEMENTS

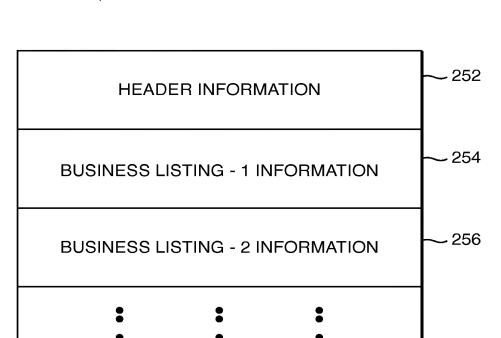
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FIG. 36

BUSINESS LISTING - N INFORMATION

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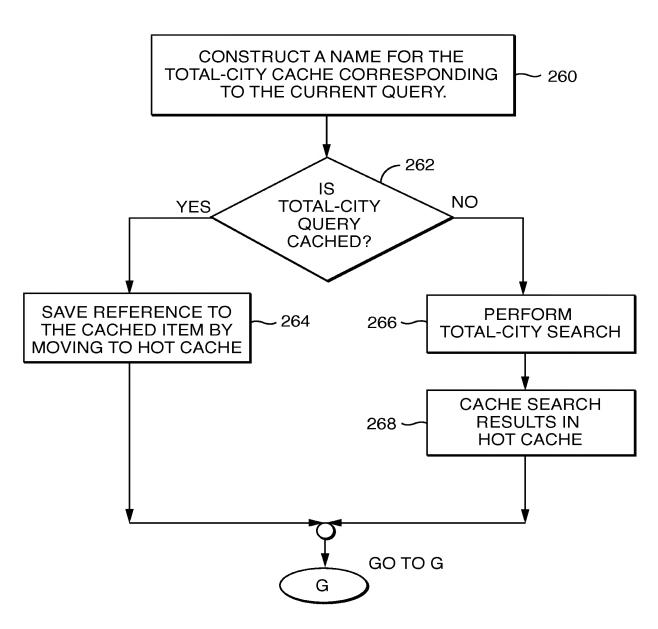


FIG. 37

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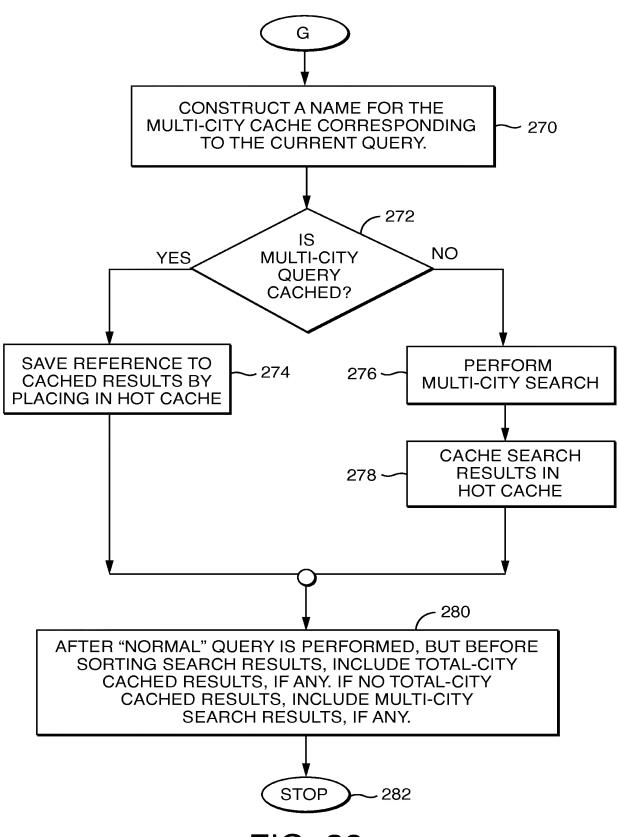
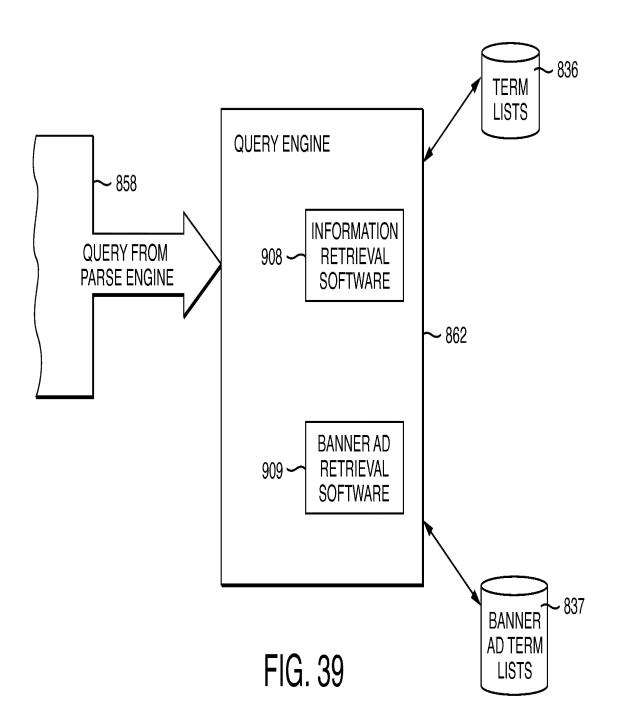


FIG. 38



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Contact Name: Joe Palmieri (908) 559-5607
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Contact Name: Joe Palmieri (908) 559-5607

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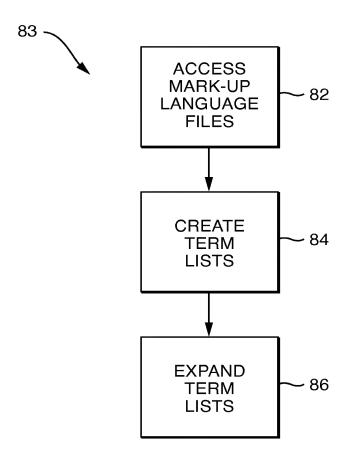


FIG. 40

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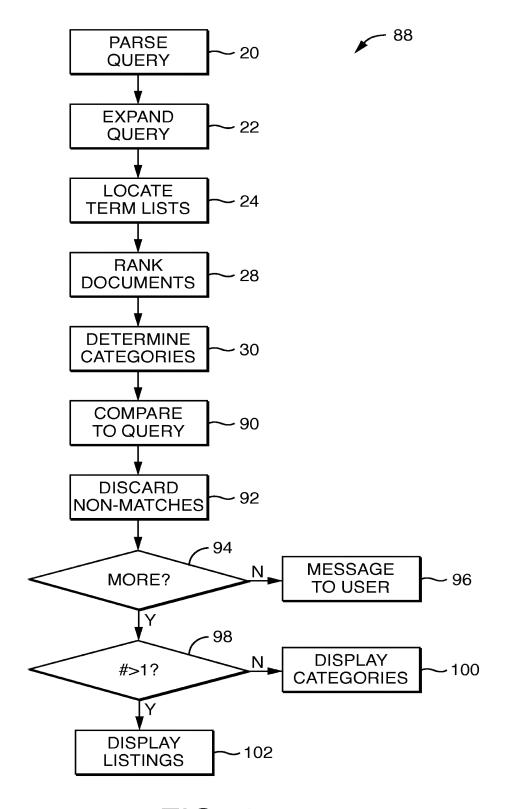


FIG. 41

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Contact Name: Joe Palmieri (908) 559-5607

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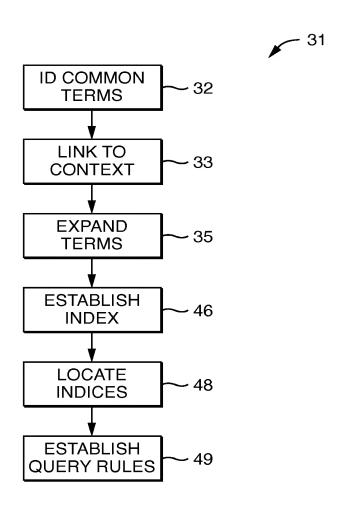
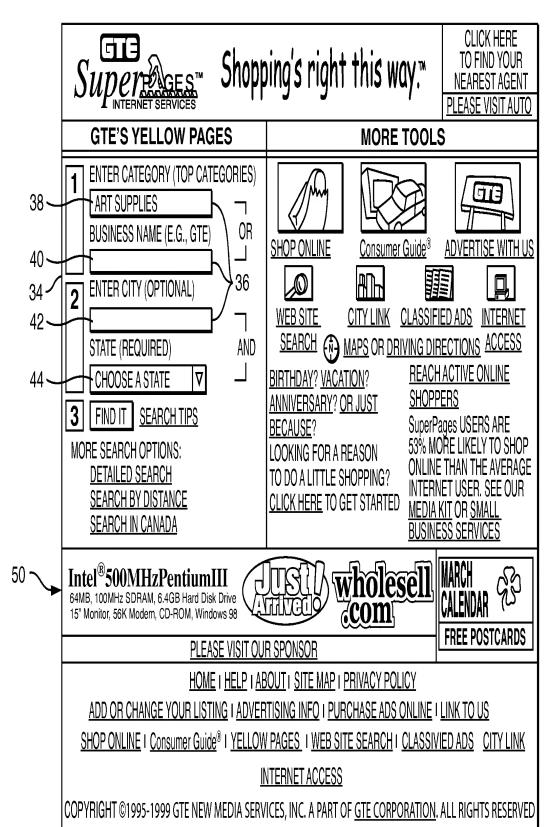


FIG. 42



e: TARGETED BANNER ADVERTISEMENTS
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t Name: Joe Palmieri (908) 559-5607
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-dak

FIG. 43

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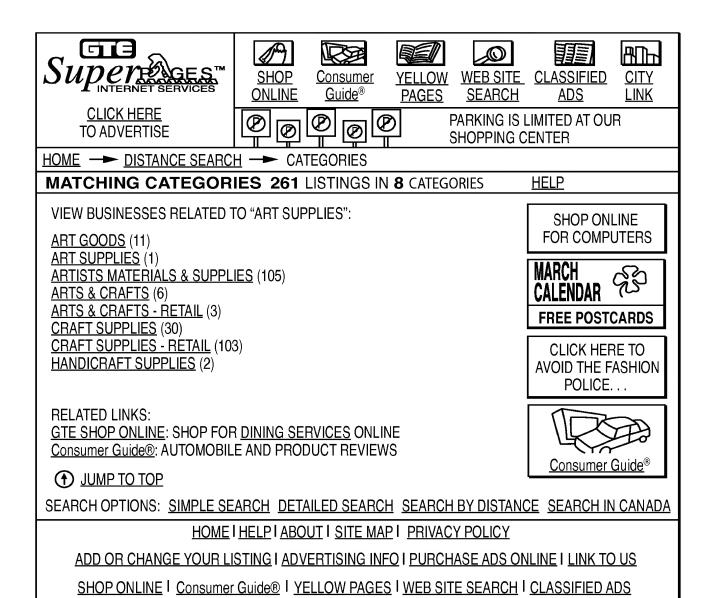


FIG. 44

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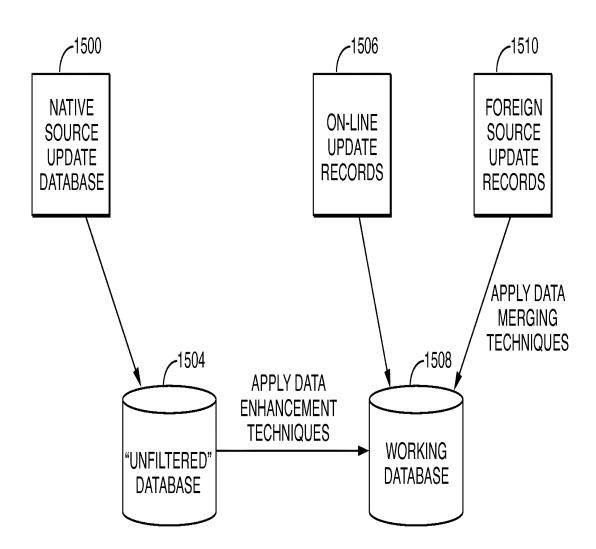


FIG. 45

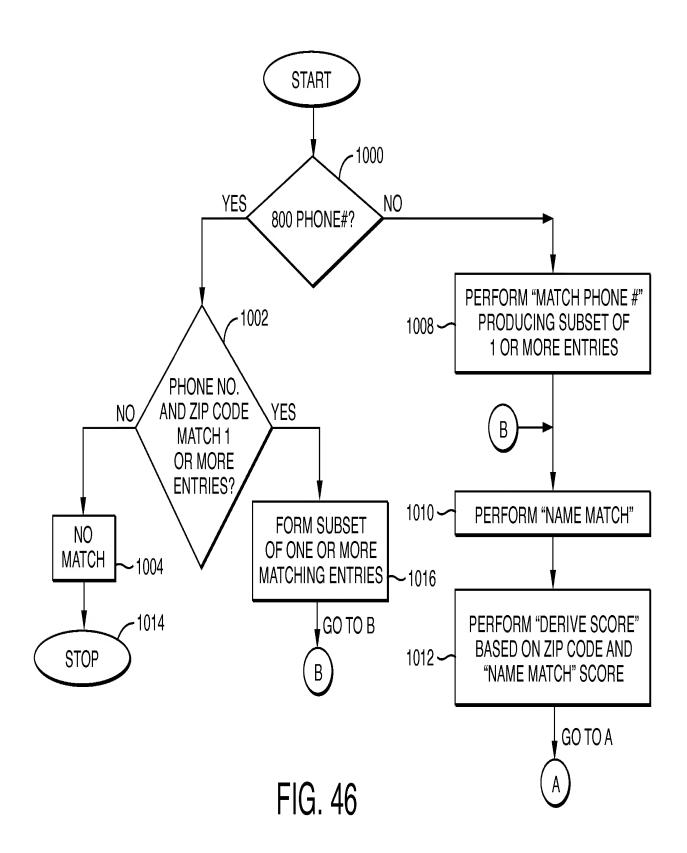
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Title: TARGETED BANNER ADVERTISEMENTS
App. No.: 09/282,764, Atty. Docket No.: 99Contact Name: Joe Palmieri (908) 559-5607
"Replacement Sheet"

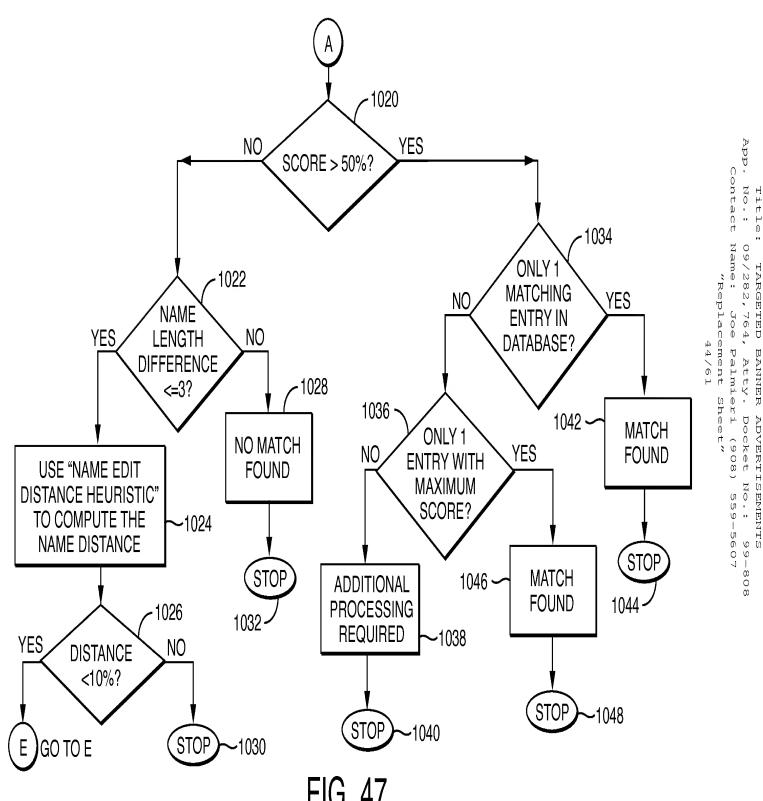


FIG. 47

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"MATCH PHONE #"

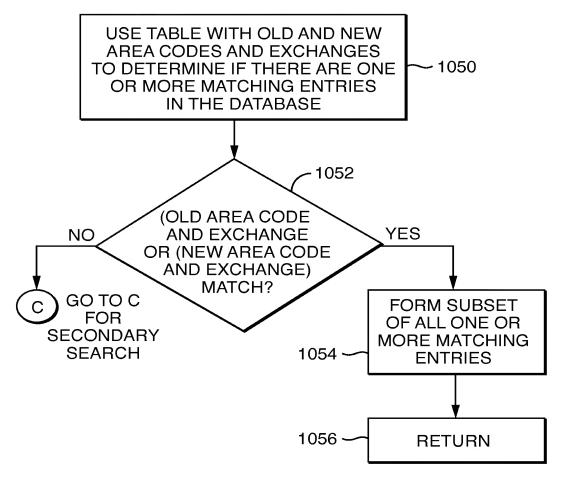
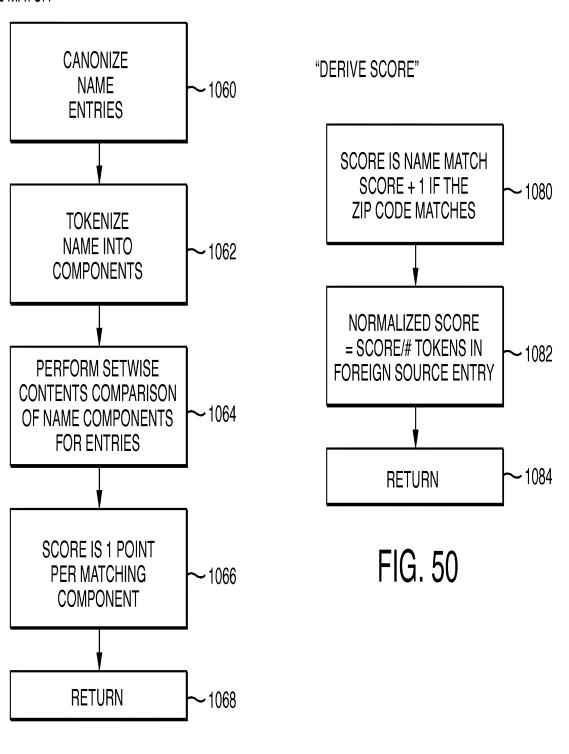


FIG. 48

"NAME MATCH"



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FIG. 49

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"SECONDARY SEARCH"

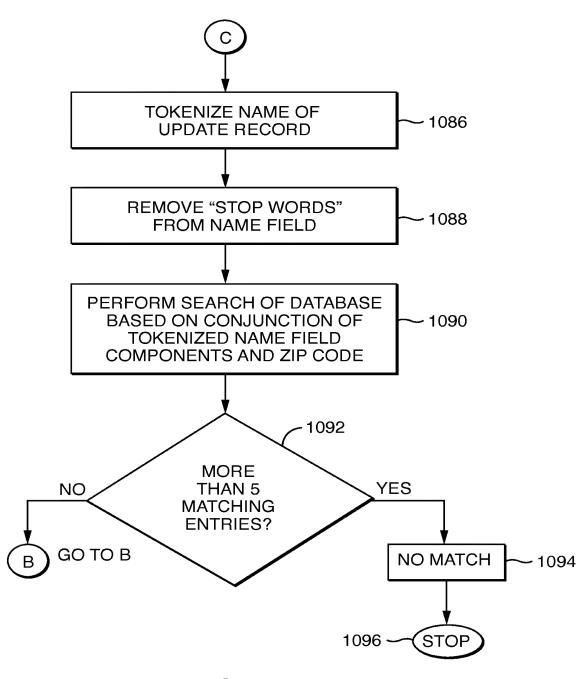
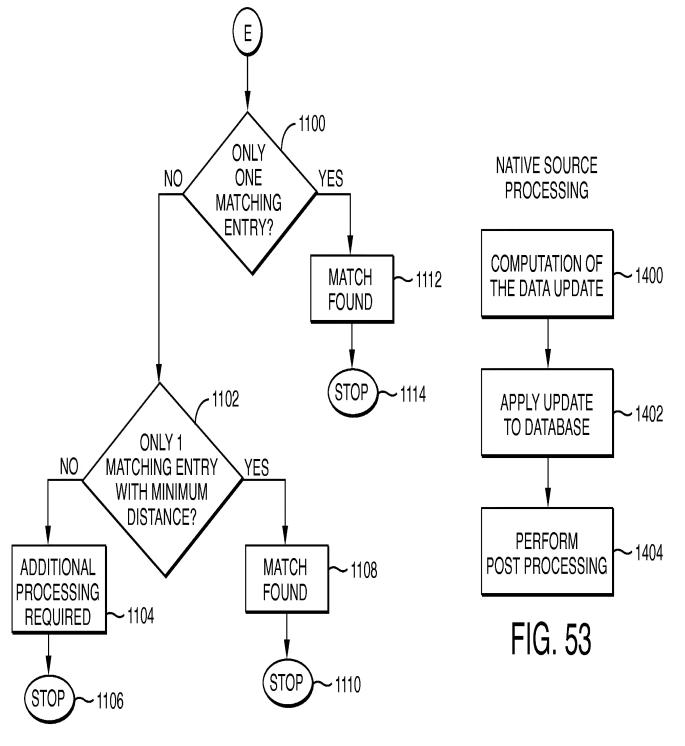


FIG. 51

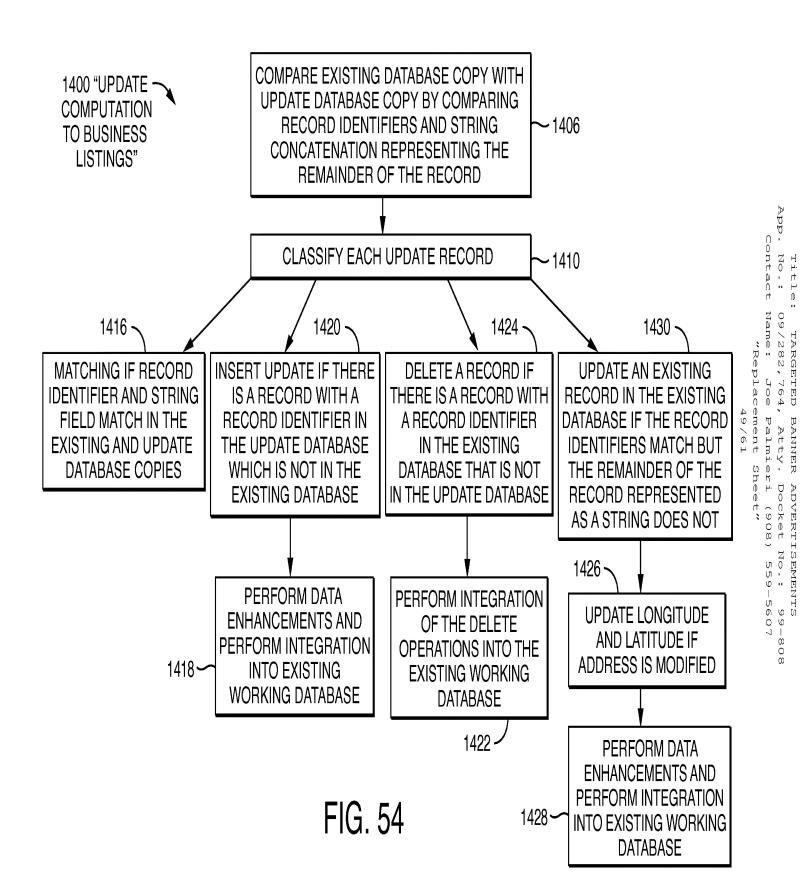


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FIG. 52



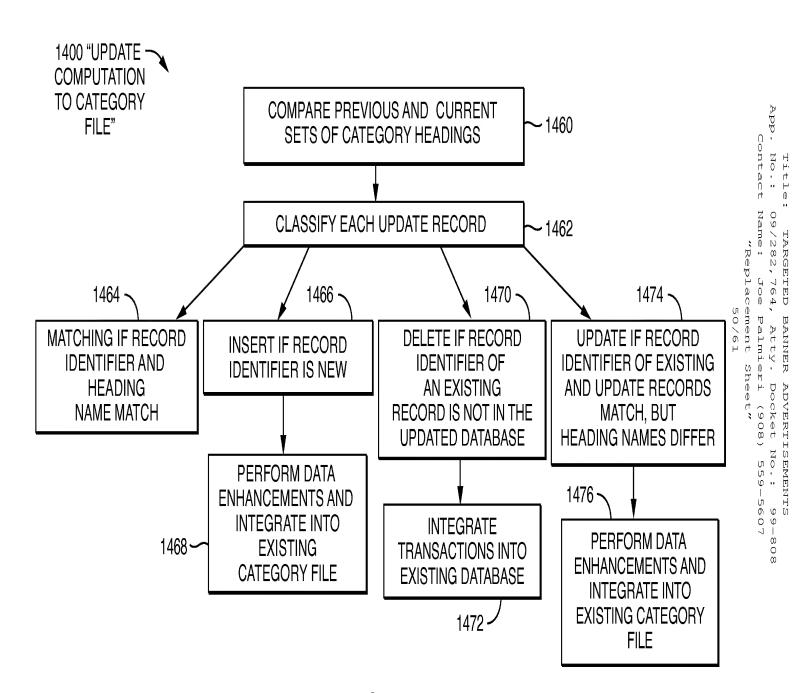


FIG. 55

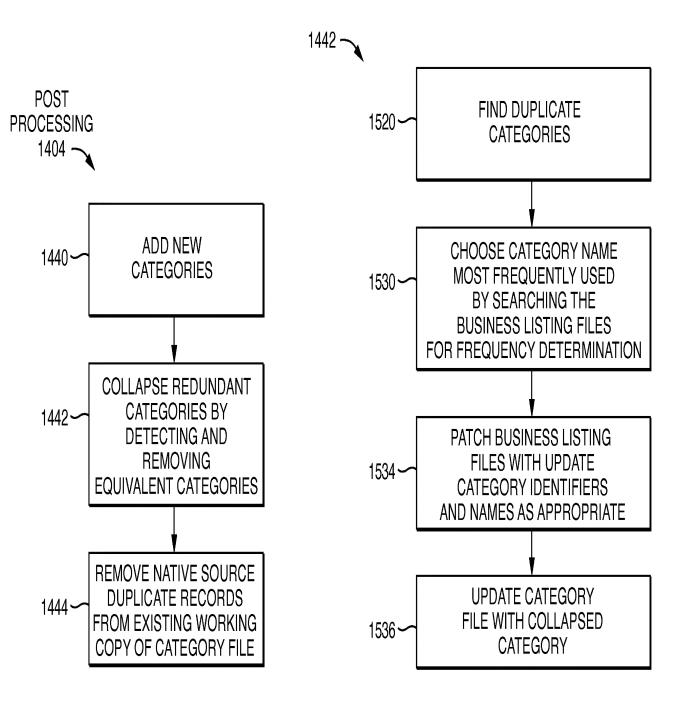
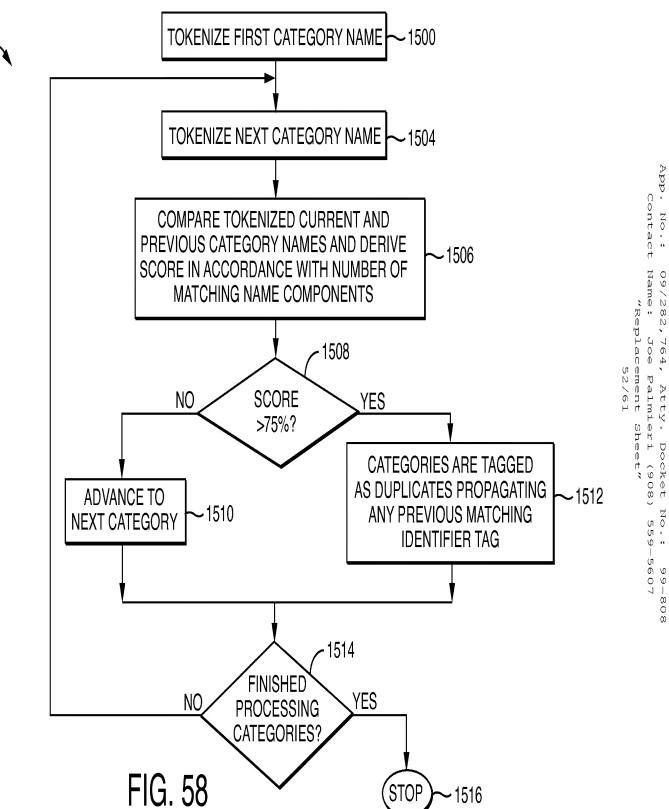


FIG. 56

FIG. 57



1520 -

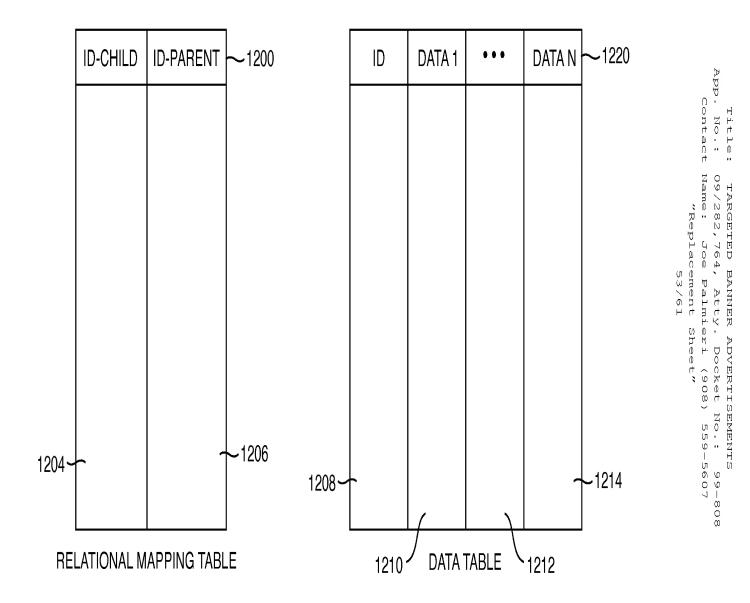


FIG. 59

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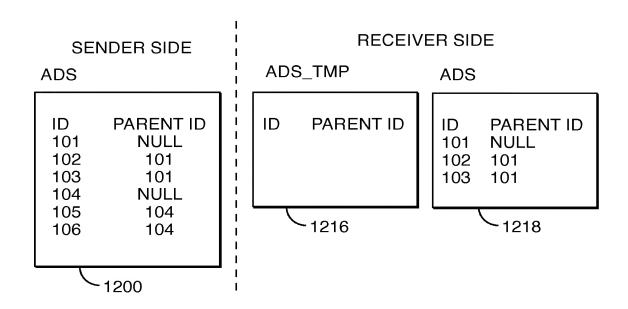


FIG. 60

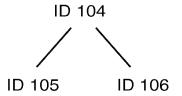


FIG. 61

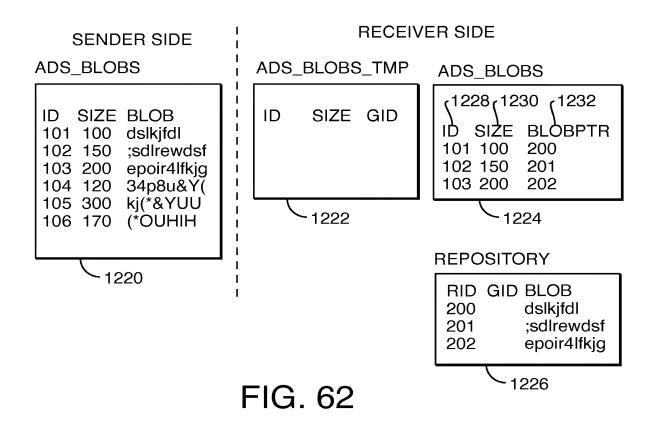
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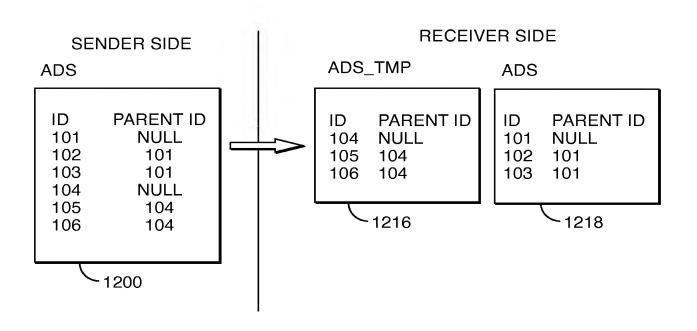
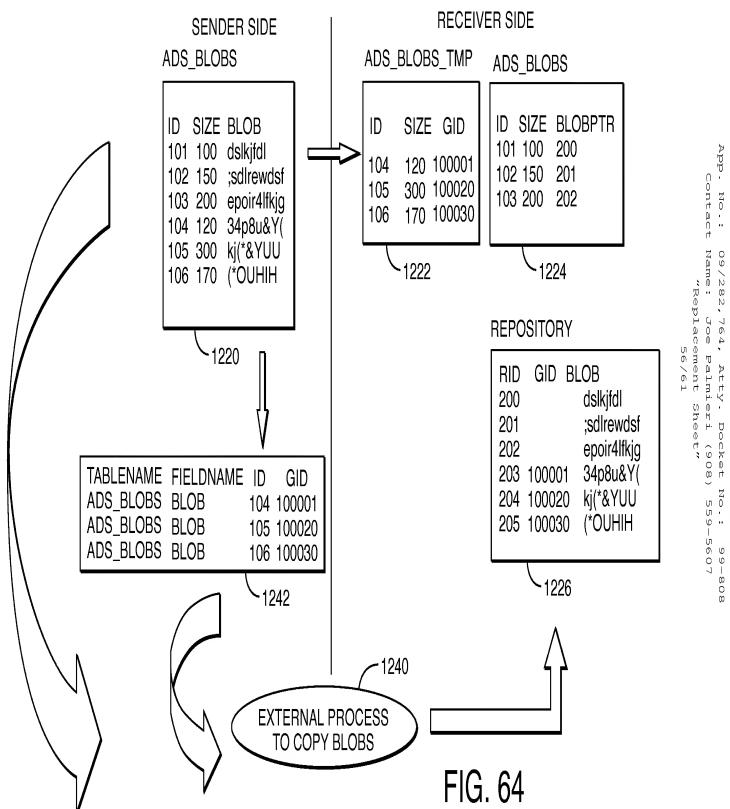


FIG. 63



TARGETED BANNER ADVERTISEMENTS Title: TARGETED BANNER ADVERTISEMENTS

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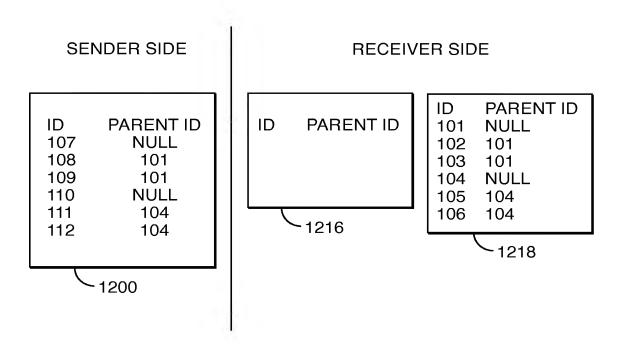
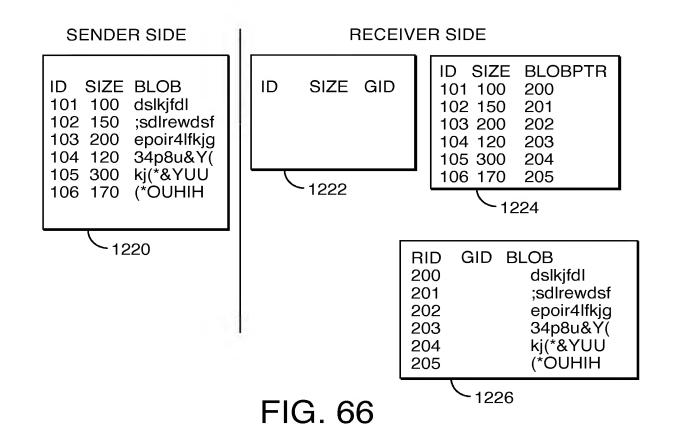


FIG. 65



Title: TARGETED BANNER ADVERTISEMENTS

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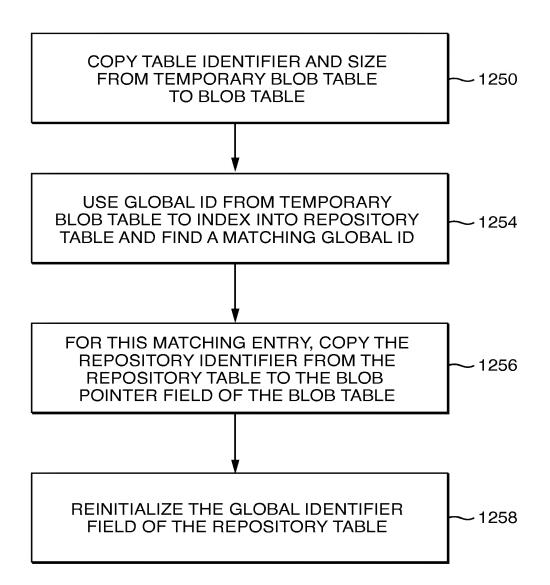


FIG. 67

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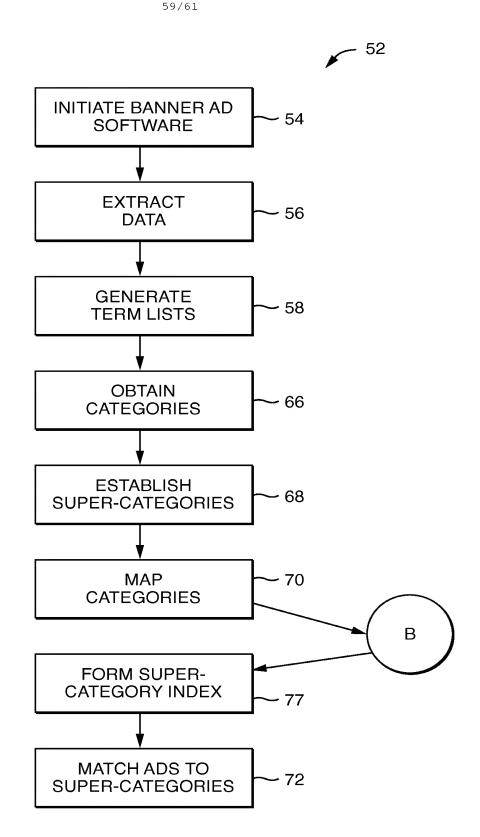


FIG. 68

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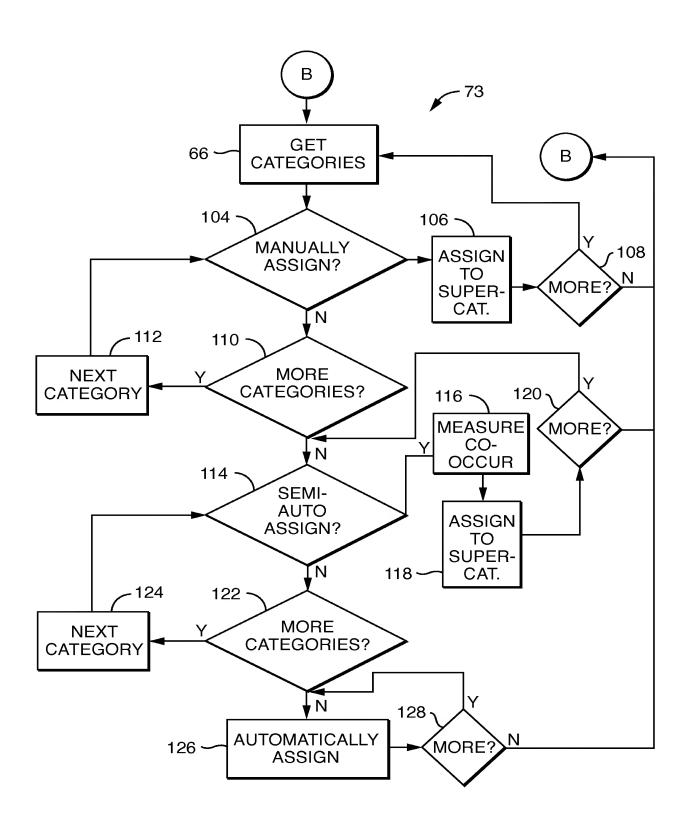


FIG. 69

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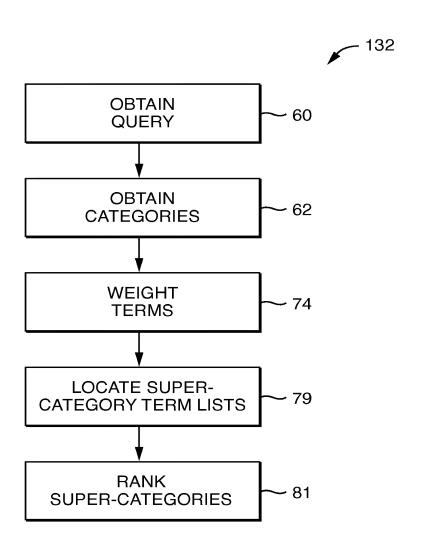


FIG. 70